

The Canada Revenue Agency (CRA) appreciates your organization's continued support of the program. Now in its [50th year](#), Community Volunteer Income Tax Program (CVITP) organizations and volunteers play an integral role in helping vulnerable segments of the population access benefit and credit payments through free tax help at tax clinics across Canada.

At the ABLE Conference on November 23, the following question was asked to the CRA regarding the CVITP: *The CVITP has been part of the CRA Results Performance Framework up to now but has been dropped starting in 2021-22. So Parliament and the public will now get no information on the CVITP. Why?* Due to technical difficulties, the CRA was not able to provide an answer during the conference. Under the Canada Revenue Agency's commitment to a [People First philosophy](#), the CRA strives to ensure the information on the CVITP is easy to understand and accessible. While the CVITP data will no longer be included in the CRA Results Performance Framework, the CRA shares CVITP statistics externally through multiple channels including:

- a statement issued by the Minister of National Revenue during National Volunteer Week in April
- thank you letters addressed to CVITP volunteers and organizations
- social media posts (Facebook, LinkedIn, and Twitter)

In 2022, upon completion of the current program year and when the data has been compiled, the number of individuals helped this year through the CVITP will be available on the [CRA's CVITP webpage](#). Please note: The CVITP moved to a January to December program year as of January 1, 2021.

The CRA appreciates the support of all CVITP organizations and volunteers. The challenges brought by the COVID-19 pandemic directly impacted CVITP in-person delivery of tax clinics and program targets as volunteers usually interact in-person with Canadians at tax clinics. The results of the CVITP during the ongoing COVID-19 pandemic, with clinics held virtually or in-person following local health guidelines, are a testament to the hard work and flexibility of CVITP organizations and volunteers. From January 1, 2021 to August 31, 2021, the CVITP helped 555,080 individuals complete 602,890 returns, with a target of 873,000 individuals helped by December 31, 2021.

As outlined in [Canada's First Poverty Reduction Strategy](#), the Government of Canada is working to ensure Canadians, particularly those with a modest income and simple tax situation, can access the benefits and credits to which they are entitled. Through the efforts of CVITP organizations and volunteers, the CVITP can improve the quality of life for hundreds of thousands of Canadians.

The Canada Revenue Agency would like to express our utmost gratitude for your continued support of the Community Volunteer Income Tax Program.